



Promoting Quality Adult Day Services

PADSA Virtual Program Participation

Survey Insights:

74 responses received between 2/24/21 – 3/9/21

- 34% (25 centers) reported they have been open
- 20% (15 centers) are planning to reopen soon
- 20% (15 centers) do not have re-opening dates
- 25% (19 centers) of respondents are from Philadelphia County and not able to re-open

15% of respondents reported not being aware of Virtual Day Program Services being available as a billable service through CHC MCOs.

Current status of offering Virtual Services:

- 15% (11 centers) are offering services **WITHOUT** being reimbursed
- 19% (14 Centers) are currently working on getting authorizations from MCOs
- 19% (14 centers) are providing services through other payer sources (ODP, Private Pay, etc.)

37% (27 Centers) reported they will not be offering Virtual Services, reasons given include:

- Low Reimbursements make it not feasible
- Too difficult to deal with MCOs/receive authorizations
- Program Participants do not have the technology to participate
- The Center is focusing on re-opening
- Do not have adequate staff (since center is closed) to develop Virtual Program
- Do not have CHC participants