

What You Need to Know About the CMS Reinterpretation of "Primarily Health Related" Supplemental Benefits (1)

Per CMS A Medicare Advantage (MA) Supplemental Benefit is "Primarily Health Related" if it:

- Is used to diagnose, or
 Is used to compensate for physical impairments, or
 Acts to ameliorate the functional/psychological impact of injuries or health conditions, or
- Reduces avoidable emergency and health care utilization,
 And is recommended by a licensed medical professional as part of a

What You Need to Know About the CMS Reinterpretation of "Primarily Health Related" Supplemental Benefits (2)

A Medicare Advantage Supplemental Benefit is **NOT** "Primarily Health Related" if it is primarily used for cosmetic, comfort, general use, or social determinant purposes.

Sub-Regulatory Guidance Memo of April 27, 2018 from Kathryn A. Coleman, Director, CMS Medicare Drug & Health Plan Contract Administration Group As authorized by Section 50322 of the Bipartisan Budget Act of 2018

What You Need to Know to Persuade Insurers to Include Adult Day Health Care In MA Plans

- What is a Medicare Advantage (MA) Plan?
- Who provides MA plans
- Plan availability and benefits
- The timeline for provider inclusion
- What plans are seeking in providers
- What Adult Day Health Care has to offer
- A Path to Implementation

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What is a Medicare Advantage (MA) Plan? (1)

- An Alternative Choice to Original Medicare (AKA "Part C")
- Eliminates the need for Medicare "Medigap" insurance
- Generally managed care through an HMO / PPO model
- May include services not in original Medicare
 - Supplemental Benefits
 - Eve
 - EyeDental
 - Adult Day Services
 - Meals
- CAUTION: Supplemental Benefits may change from year to year

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What is a Medicare Advantage (MA) Plan? (2)

- Subscription fees, co-pays and deductibles vary depending upon scope of plan
- May be tailored to serve dually eligible (Medicare & Medicaid) and other specific populations
- Beginning in 2020 may be tailored to serve individuals with specific chronic illnesses per <u>Call Letter</u> issued April 1, 2019
- CMS detailed MA information available at:
- https://www.medicare.gov/sign-up-change-plans/types-of-medicare-health-plans/medicare-advantage-plans

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Who Provides MA Plans

- Private Insurers offer MA plans & are Paid by Medicare
- MA insurers are <u>not</u> health care or long-term care providers
- MA insurers are fund aggregators, compensators and risk diversifiers
- Actuarial tables influence thought and decisions
- MA insurers contain costs by
 - Enrolling healthier consumers to offset costs of the less healthy
 - Creating administrative and care efficiencies
 - Limiting the provider pool to increase volume of clients per provider
 - Negotiate rates based upon presumed increased volume

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Plan Availability and Benefits

- Insurers decide where and what benefits to offer in MA plans
 - May choose an entire state or only regions / localities
 - May choose not to offer plans in all states
 - May choose not offer all plans in all states / regions / localities
 - Plan benefits must be available & accessible to all plan members
 - Sufficient number of providers (ADHC) and transportation
 - Plans determine services to be provided within a benefit
 - Insurers are free to structure multiple different MA plans
- A list of MA plans offered by state and geographical area is available here:
- https://qumedicare.com/2019/MedicareAdvantage-2019CHealthPlansMAPDHMOPPOAlaska.php

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What is the Timeline for Benefit Inclusion?

- 2019 MA plans offering Supplemental Benefits with ADS is an uncertain number:
 - Milliman actuaries reported 2 of 577 plans offering ADS
 - Avalere analysts reported 26 of 1653+ plans offering ADS
- Long-Term Quality Alliance (Itqa) reported insurer concerns
- Short time frame to construct a plan
- Lack of actuarial data for pricing
- Network issues
- Adverse Selection risk

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What is the Timeline for Benefit Inclusion?

| Date | Milestone |
|-------------------|---|
| November 14, 2018 | Recommended date by which applicants should submit their Notice of Intent to Apply Form to CMS to ensure access to Health Plan Management System (HPMS) by the date applications are released. |
| December 3, 2018 | CMS User ID form due to CMS |
| January 9, 2019 | Final Applications Posted by CMS |
| January 25, 2019 | Deadline for NOIA form submission to CMS |
| February 13, 2019 | Completed Applications due to CMS |
| April 2019 | Plan Creation module, Plan Benefit Package (PBP), and Bid Pricing Tool (BPT) available on HPMS. |
| May 3, 2019 | PBP/BPT Upload Module available in HPMS |
| May 14, 2019 | Release of CY 2019 Formulary Submission Module. |
| June 3,2019 | Bids due to CMS. |
| Late August 2019 | CMS completes review and approval of bid data. |
| September 2019 | CMS executes MA and MA-PD contracts with organizations whose bids are approved and who otherwise meet CMS requirements. |
| Mid October 2019 | Annual Coordinated Election Period begins for CY 2015 plans. |

What is the Timeline for Benefit Inclusion?

- 2020 plans are being prepared by insurers now
- CMS issued Final Rate Announcement April 1st
- Plan creation module and bid pricing tool to be released April 5th
- Plan Benefit Packages (PBP) will be due on June 3rd
- Plan marketing begins Oct 1, 2019
- Open enrollment begins Oct 15th
- CMS detailed date information is available at:
- https://www.integratedcareresourcecenter.com/events

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What Plans Are Seeking in Providers (1)

- Insurers determine plan provider requirements & services
 - Licensure / Certification by state or accreditation agency (CARF)
 - "Medical" model to satisfy CMS requirements (therapies)
 - HCBS Rule compliant
 - Capacity (space available and hours of service)
 - Transportation

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What Plans Are Seeking in Providers (2)

- Insurers determine plan provider requirements & services
 - Short-term episodic care (Medicare does not pay for long-term care)
 Special Supplemental Benefits for Chronically III (SSBCI) 2020 forward

 - High levels of client satisfaction
 - Evidenced Based Outcomes supported with cost-benefit analysis
 Reduced hospitalization
 Falls reduction
 Health screenings

How MA Plans Reduce Supplemental Benefit Risks

- Insurers have flexibility to structure a supplemental benefit
 - Limit the plans in which the benefit is included
 - Limit hours / days/ weeks/ months for which a benefit is authorized
 - Require a co-pay
 - Limit the specific services offered by the provider
 - Limit the number of providers
 - Services available

What ADHC Has to Offer to MA Plans

ADHC Centers serve consumers with chronic conditions and diseases such as hypertension, physical disability, cardiovascular disease, diabetes, mental illness and developmental disability while reducing isolation and providing socialization opportunities.

Data extracted from the National Center for Health Statistics 2015-2016 National Study of Long-Term Care Providers

- 82% of centers provide round trip transportation
- 68% have an RN on staff. 10% Contract with an RN.
- 64% provide therapeutic services
- 67% provide social work services
- 79% have one or more activities directors
- 77% of consumers are able to live at home or with family
 16% live in assisted living or similar community care residences
- Centers provide family respite, employment opportunity, and peace of mind by providing safe and secure cost effective care.

Hospital readmission rates within 30-days of discharge are between .7% and 15%. (Significant reduction in hospital readmissions was recorded in a CMS funded Medical Adult Day Services Demonstration completed in 2010.)

| (Source: Genworth Cost of Care Study) | 2018 National Median | | | | |
|---------------------------------------|----------------------|---------|-----------|----------------------------|-------------------------|
| | Daily | Monthly | Annual | 2014 MEDIAN ANNUAL RATE | 5-YEAR ANNUAL GROWTH |
| Homemaker | \$132 | \$4004 | \$48,048 | \$43,472 | 3% |
| Home Health Aide | \$138 | \$4195 | \$50,336 | \$45,188 | 3% |
| Adult Day Services | \$72 | \$1560 | \$18,720 | \$16,900 | 2% |
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| Assisted Living (1 Bedroom Single) | \$132 | \$4000 | \$48,000 | \$42,000 | 3% |
| Nursing Home (Semi-Private | \$245 | \$7441 | \$89,297 | \$77,380 | 3% |
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| Nursing Home (Private) | \$275 | \$8365 | \$100,376 | \$97,455 | 4% |

A Path to Implementation

- Form teams to approach MA insurers
 State Association / Regional / MA Plan group

- State Association / Regional / Ma Plan group

 Reach out to known MCOs

 Personal relationships are the door opener

 State agency relationships

 Provide a document addressing "What Plans are Seeking" (slides 11-12)

 Focus upon outcomes v cost

 Reduced hospital admissions and readmissions

 Episodic rehab v SSBCI (Chronically III)

 Healthier happier insureds

 Co-pays reduce risk to insurers

 Limits on hours / days/ weeks / months reduce risk to insurers

 FOCUS upon accessing a plan most likely to succeed
- Focus upon accessing a plan most likely to succeed
 Population base for potential clients
 Provider availability and range of services
 Transportation

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Sample Marketing Materials from Michigan



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