

**COMMUNITY HEALTHCHOICES (CHC)** is a new initiative that will increase opportunities for older Pennsylvanians and individuals with physical disabilities to remain in their homes. CHC will use managed care organizations (MCOs) to coordinate physical health care and long-term services and supports (LTSS).

**CHC WAS DEVELOPED** for Pennsylvanians who are eligible for Medicare and Medicaid, or eligible for Medicaid-funded LTSS. This new initiative is a managed care program by the departments of Human Services (DHS) and Aging (PDA) to: (1) enhance access to and improve coordination of physical health care and;

(2) create a person-driven, long-term support system in which people have choice, control, and access to quality services that provide independence, health, and quality of life. Similar to the services provided through Physical HealthChoices and Behavioral HealthChoices, the Wolf Administration is committed to providing access to high-quality services to all Pennsylvanians and to serving more people in the community. When implemented, CHC will provide assistance with activities of daily living to eligible individuals in their homes, in other settings, and in the community, such as bathing, dressing, and administering medications. This plan will help improve services and the quality of life for hundreds of thousands of Pennsylvanians, including seniors and individuals with disabilities, and we are committed to getting it right.



### Who are the Community HealthChoices managed care organizations?

Through a request for proposals, the commonwealth has selected the following MCOs to proceed with negotiations to deliver services on a statewide basis:

- **AmeriHealth Caritas** | [CHCProviders@amerihealthcaritas.com](mailto:CHCProviders@amerihealthcaritas.com)
- **Pennsylvania Health and Wellness (Centene)** | [information@pahealthwellness.com](mailto:information@pahealthwellness.com)
- **UPMC for You** | [CHCProviders@UPMC.edu](mailto:CHCProviders@UPMC.edu)

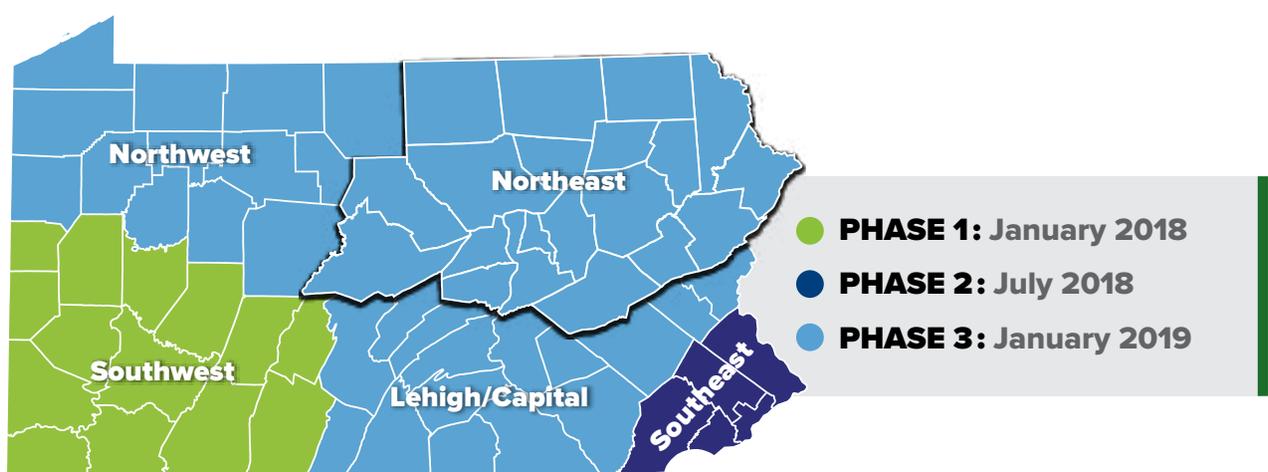
### How can I provide services under CHC?

The CHC-MCOs are required to create a provider network that meets the needs of their participants and allows participants to have choice in providers.

Prior to CHC implementation, CHC-MCOs will contract with willing and qualified LTSS providers of all types to make up their provider networks.

DHS will require CHC-MCOs to enroll all willing and qualified providers in their provider network for a minimum of the first six months. This will allow CHC participants that receive LTSS to maintain their current services with their current providers.

CHC-MCOs have already begun developing their networks. If you have not already started conversations with the MCOs, use the contact information above to reach out to them.



### When does the CHC program begin?

CHC will be phased in across the state over the next two years using the five geographic HealthChoices zones. **The anticipated implementation date for the Southwest region is January 2018.**

Prior to implementation of CHC in each region, DHS will hold an in-person regional event for providers to introduce CHC and the CHC-MCOs. Southwest region providers should expect to receive details in the coming months. Providers will also receive direct communications to inform them of actions that they need to take in order to continue providing services under this new model.

Please visit [www.dhs.pa.gov](http://www.dhs.pa.gov) for detailed information on CHC for providers, including helpful FAQs.

If you have any specific questions or comments about the CHC program, please email [RA-PWCHC@pa.gov](mailto:RA-PWCHC@pa.gov).



**Ted Dallas**  
DHS Secretary



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PDA Secretary